

LIMITED WARRANTY

Shanghai Propsolar New Energy Technology Co., Ltd (hereafter “Propsolar”) provides hereby following limited warranty on the terrestrial photovoltaic modules produced by it (“modules” hereafter), according to the items stipulated below.

1 Basic Rule

1.1 Warranty Period

1.1.1 The limited product warranty period is Fifteen (15) years.

The limited power warranty is ten (10) years ($\geq 90\%$), or twenty five (25) years ($\geq 80\%$).

The limited power warranty for Double glass solar panel is Fifteen(15) years and 30 years linear power output warranty

1.1.2 The warranty commence from the date of delivery.

1.2 Acceptance Period

1.2.1 If have any disagreement with the number, or the appearance, or the size, or the peak power, the feedback should be delivered to Propsolar in writing after the arrival of the module(s) within 30 days.

1.2.2 If there is no objection in writing (including E-mail, registered letter, express, and fax), within the period specified in clause 1.2.1, The Propsolar module(s) will be considered acceptance.

1.2.3 Beyond the period specified in clause 1.2.1, the objection will be treated with as the used module(s), and be performed referring to the clause 2 and 3.

1.3 Power Testing

1.3.1 The power of the module(s) must be tested under the standard condition (STC).

1.3.2 STC: light spectrum of AM1.5, irradiation of 1000 W/m², cells temperature of 25°C.

2 Limited Product Warranty

2.1 Propsolar warrants that the PV modules are free from defects caused by the supply-side, under normal conditions of use, installation, and maintenance, within a period of the 15-year limited product warranty period from the date of delivery. (The defect is as follows: result in module does not work normally, or very obvious and approved by Propsolar.)

2.2 Within the 15-year limited product warranty period, the modules do not work normally caused by supply-side, or defects are found very obviously and approved by Propsolar, these modules will be repaired free of charge, or replacement, or supply additional modules, or refund to the customer in the market price at the time of treatment. The selection right shall belong to Propsolar.

2.3 Repair, replacement, supply additional modules, or refund remedy shall be the sole and exclusive performances guaranteed under this Limited Product Warranty and shall not extend beyond the period set forth herein.

2.4 As for the modules beyond the product warranty period, Propsolar provide paid services: repair, or replacement, or supply modules. The related business should be determined through mutual consultation.

3 Limited Power Warranty

3.1 Propsolar warrants that (a) within a period of 10 years from the date of delivery, the peak power of modules are not less than 90% of the minimum nominal peak power as specified as of the delivery date or (b) within a period of 25 years from the date of delivery, the peak power of modules are not less than 80% of the minimum nominal peak power as specified as of the delivery date.

3.2 The power specified in clause 3.1 must be tested under the standard condition (STC).

3.3 If the peak power of module(s) beyond the scope of the clause 3.1 and 3.2, Propsolar will,

at its sole discretion, repair or replace the defective module(s), or supply additional module(s) to compensate the power loss, or refund the cost of the module(s) according to the power difference (according to the market price at the time of treatment), provided such a loss in peak power is attributable to defects in material and /or workmanship by the diagnosis of Propsolar. The selection right shall belong to Propsolar.

3.4 Loss of the power output or power loss: Within ten (10) years, the value is the difference between the actual power and the 90% of minimum nominal peak power. Within twenty five (25) years, the value is the difference between the actual power and the 80% of minimum nominal peak power.

3.5 If applicable, Propsolar has right to compare the actual power generation with the design power generation to measure the power loss caused by the modules.

3.6 Repair, replacement, supply additional modules, or refund remedy shall be the sole and exclusive performances guaranteed under this Limited Power Warranty and shall not extend beyond the period set forth herein.

4 OBTAINING WARRANTY PERFORMANCE

4.1 If the Customer has a justified claim covered by this limited warranty. An immediate notification shall be delivered to the (a) dealer, who sold the PV modules, or (b) any authorized Propsolar distributor in writing (including the E-mail, the registered letter, the express, and the fax), or (c) Propsolar directly.

4.2 Together with the notification, the customer should enclose the evidence of the claim (such as photos, power test report, etc), the information of the module(s) type/serial number, the date of purchase, and the warranty.

4.3 If the claim is applicable, the dealer or the distributor will give advice on handling the claim.

4.4 The return of any PV-module will not be accepted unless prior written authorization has been given by Propsolar.

4.5 In connection with the Limited Warranty, Propsolar shall reimburse customer for reasonable, customary and documented transportation charges by sea freight for both the return of the modules and reshipment of any repaired or replaced modules, only if this cost is authorized by Propsolar.

5 WARRANTY EXCLUSIONS AND LIMITATIONS

5.1 The above limited warranty are not applicable as follow cases determines by Propsolar, at its sole discretion, such as improperly operated, or improperly used, or exposed to accidents, or damaged by misuse, by modification, by unsuitable installation or use, or negligence with storage, transport or handling, or damaged by repaired or modified -in whatever manner- by anyone other than Propsolar or its authorized third party.

5.2 Propsolar doesn't take any responsibility for the second-hand module(s), which be got from the disassembled or resold module which have been installed.

5.3 Further exclusions of the limited warranty include defects:

- Caused by external impacts, for example, the system components (such as bypass diodes, junction box, connector, etc.) coupled with the Propsolar module(s) non-by Propsolar, or the module(s) defects caused by defective system design, configuration, and structure diagram or installation program.
- Caused by faulty wiring or installation, or faulty handling during these modules work.
- Caused by operation in inappropriate environment or with inappropriate methods, which deviates from the instructions in product specification, or operational manual or product label;
- Caused by other external impacts such as mud or leaves on the front glass, shade, pollution or damage due to smoke, salt, acid rain, etc;
- Caused by use on mobile objects such as automobiles, ship, etc;
- Caused by force of nature, force majeure, or other unforeseeable circumstances outside

of the range of the influence of Propsolar, for instance, earthquake, typhoon, whirlwind, volcanic eruption, flood, lightening, snow damage, fire, war, riot, strike, etc.

5.4 These “Limited Warranties for PV Modules” as set forth herein are expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use, or application, and all other obligations or liabilities on the part of Propsolar, unless such other obligations or liabilities are expressly agreed to in writing signed and approved by Propsolar.

5.5 Under no circumstances shall Propsolar be liable for incidental, consequential, punitive or special loss or damages, howsoever caused.

5.6 Limited warranty does not bear the following costs: including but not limited to the costs of module(s) installation, dismantling, re-installation and / or removal, the storage costs of unrepaired or repaired module(s), the costs of product land transport, the costs incurred by self-arrangement-test, the customs clearance or other costs for return of the module(s).

5.7 Propsolar’s aggregate liability, if any, in damages or otherwise, shall not exceed the invoice value as paid by the customer, for the single unit of module.

5.8 If the module(s) type / serial number has been altered, moved or can not be identified, then the customer will no longer have the appropriate warranty.

6 GENERAL TERMS

6.1 Propsolar has the right to deliver another type of module with difference in size, form, color, and/or power in case Propsolar discontinued producing the replaced modules at the time of the claim.

6.2 The repair or replacement of the modules or supply of additional module neither renews nor extends the period of the warranties.

6.3 Any replaced module is the property of Propsolar.

7 SEVERABILITY

If a part, provision or clause of this Limited Warranty, or the application thereof to any person or circumstance, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of this Limited Warranty, and to this end such other parts, provisions, clauses or applications of this Limited Warranty shall be treated as severable.

8 DISPUTES

8.1 No action, regardless of form, arising out of or in any way connected with this Limited Warranty, may be brought against "Propsolar" less than three (3) months after the cause of action has accrued.

8.2 In case of discrepancy in a warranty-claim, the test result of a first-class international test institute such as Fraunhofer ISE or TUV or ASU shall be involved as a technical evidence to judge the claim finally.

8.3 Propsolar have right to choose the above-mentioned test institute.

9. VALIDITY

This "Limited Warranty "is valid for all MODULES dispatched from Propsolar's factories between 1st January 2021 and 1st January 2025.